

From April 2016 the practice will be recruiting for face to face members to meet once half yearly to discuss the latest practice issues. If you wish to join please ask at reception.

At present the practice runs a virtual PPG, communicating by email. A summary of the work carried out via the feedback in 2015 is listed below.

As most patients are aware in September 2014 the Government asked all GP practices to give patients access to their medical record via online services this enables patients to book appointments, view their records and order repeat medication. This has been a phased introduction and this will be completed early 2016.

We are grateful to those patients who helped us set up our virtual PPG and for their many suggestions, a number of which we have acted upon. E.g. the Health Eating Clinic, this has been a huge success with patients getting information, management plans and being weighed weekly. To anyone else who wishes to join please just make an appointment and come along. We have also introduced Telephone Consultations with the GPs.

Next Steps

- 1. To Continue to improve Patient Access**
- 2. To develop face to face meetings for the Patient participation group (PPG)**

Once again thank you for all of your hard work over the past year and helping to share our practice. Please keep all the suggestions coming.